



Specialists in Security & Facilities Management

HEALTH, SAFETY, ENVIRONMENTAL AND QUALITY POLICY

It is the policy of **SFM (UK) Ltd** to maintain and continually improve our integrated management system, designed to meet the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001 (in pursuit of our primary objectives, the purpose and the context of the organisation).

Health, Safety, Environmental and Quality Policy

SFM (UK) Ltd operate a formal Business Management System for HSEQ practices for all activities undertaken, that complies with the requirements of ISO 9001:2015, 14001:2015 45001:2018 and current issue status of BS 7499, BS 7960 & BS 7858.

The Scope of the Management System will include (But not exhaustive to)

- Security Guarding and Mobile Patrols, BS7499
- Close Protection, BS8507
- Screening, BS7858
- Facilities Management & Cleaning.

This policy provides a framework that assists with both effective and efficient operational management, and to ensure that all related requirements, (customer, regulatory or legislative), are suitably addressed and monitored.

We will meet both **Client needs and expectations** through traditional and innovative processes with regards to HSEQ performance.

It is our policy to:

- give satisfaction to all of our customers and other stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities;
- protect the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation;
- ensure commitment to provide safe and healthy working conditions for the prevention of work related injury and ill health which satisfies the requirements of all of our customers, stakeholders and interested parties whenever possible and is specific to our OH&S risks and OH&S opportunities;
- the reduction of hazards, prevention of injury, ill health, minimise waste production and minimise environmental pollution.
- provide resources to include equipment, with trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees and contractors are made aware and acknowledge their individual obligations in respect of this policy;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our risk-based management system.

This policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programs and targets.

This HSEQ policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programs and targets.

Customer satisfaction forms an essential part of our objectives and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality, H&S and environment issues and their impact on customer service and of the products or service in which we provide.

To ensure the company maintains its awareness for continuous improvement, the management system is regularly reviewed by "Top Management" to ensure it remains appropriate and suitable to our business and is subject to both internal and external annual audits.

Approved by: George Hewitt
Position: Director, SFM UK LTD
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