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SFM (UK) LTD



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Specialists in Security & Facilities Management

Health, Safety, Environmental & Quality Objectives

SFM (UK) Ltd aim to provide a professional and ethical service to our clients. In order to demonstrate our intentions, Our Senior Management Team will analyse customer feedback data, internal performance data, financial performance data and business performance data to ensure that our Objectives are being met.

We have identified the following HSEQ Objectives
(SMART – Specific, Measurable, Achievable, Realistic and Time Bound)

Our HSEQ Objectives are:

- To provide a service that satisfies our Clients specification, whilst fulfilling all applicable statutory and regulatory requirements for the duration of the contract measured by review of the contract and customer feedback.
- To continually improve our operation and services through regular management meetings and Documented Quarterly management reviews
- Assignment Instructions to be reviewed & updated annually.
- We will comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of our activities, and services
- We will reduce and mitigate the risk of accidents and incidents as far as reasonably practicable
- We are committed to fostering a culture of strong behavioral OH&S through regular audits / welfare visits, training, toolbox talks, mentoring and to lead by example
- We are committed to reporting and investigating all accidents, incidents and safety observations.
- We will ensure that all legal and legislation requirements are adhered to in line with our activities
- Complaints acknowledged and formally responded to within 5 working days of receipt, and to be closed, where practically possible.
- Reduce the use of utilities i.e water, electricity, within the office annually by turning off lights and computers and other electrical items when not required.
- Limiting unnecessary travelling by car, to use public transport where possible and conference calling for meetings.
- To promote recycling initiatives throughout the office environment and contractors at client sites by shredding paper, recycling ink cartridges and cardboard with regular collections by licenced recycling contractors.

Target date of February 2027, possible review in 6 months

Approved by: George Hewitt
Position: Director, SFM UK LTD
Effective Date: 13/02/2026
Review Date: 12/02/2027

